

VCH ImmsBC – System Updates – Aug 01, 2024

Changes anticipated for ImmsBC include:

1. **New “Quick Register” Option Added to ImmsBC Client Registration Process**
2. **New ImmsBC Report Added: “CIB-Daily Vaccination Review”**
3. **BUG: Unable to Save Inactive Clinics in User Defaults in ImmsBC Classic and CP**
4. **Pharmacies Only: Ability to Choose a “Pharmacy Billing Location” in User Defaults**

New “Quick Register” Option Added to ImmsBC Client Registration Process

This enhancement will provide ImmsBC users with two client registration paths, when historically there was one route to register clients with or without a BC Personal Health Number.

The existing pathway for client registration is still available and functions in the same way it did previously. This registration route may continue to be used for all client registrations as per ImmsBC user preference.

What’s New?

After clicking the “Register New Client” button, ImmsBC users will now be presented with two client registration pathways, the new route identified as “Quick Register”. Users will now choose which route they prefer, or the route will be determined by the client demographic information available at the time of registration (i.e. clients with or without a BC Personal Health Number).

The screenshot displays the 'Register New Citizen' button at the top left. Below it, a red arrow points to the 'Quick Register' option, which is highlighted with a red border and labeled 'New'. The 'Existing' option is also visible, labeled 'Existing' in red. The 'Existing' pathway includes fields for legal name, date of birth, and Personal Health Number, along with a 'Verify PIN' button. The 'Quick Register' pathway includes fields for Personal Health Number and Postal code, along with a 'Quick Register' button. The 'Existing' pathway also includes fields for legal first name, legal last name, legal middle name, preferred name, and date of birth. A 'Go Back' button is located at the bottom left of the 'Existing' pathway.

Quick Register

The new client registration pathway may be used if a client has access to a BC Personal Health Number and a residential postal code.

After entering the BC PHN and postal code for the client and clicking the “Quick Register” button, a new “Citizen Contact Information” page will display, which will auto-populate the client’s names, date of birth, and BC PHN based on information pulled from EMPI.

ImmsBC users are still required to manually enter and confirm a client contact information (e.g. telephone number, email, or call back phone number)

Citizen's Contact Information

Legal first name
Sunshine

Legal last name
BCVaxJanacek

Legal middle name
Angelique

Preferred name

Date of birth
Jan 22, 1900

Postal code
V9L8X2

Personal Health Number
9746173164

Email address you check regularly

Phone number that can receive text messages

Standard message and data rates may apply

Call Back phone Number

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Important Note: The “Postal Code” field associated with the Quick Register pathway will accept **any** postal code using the correct BC format (e.g. V6K 1V2).

There is the possibility that two postal codes may exist for the same client within the ImmsBC system. However, the postal code entered during the Quick Register process will not impact client data in EMPI or other systems.

When a client is “EMPI verified” any address information auto-populating within the ImmsBC system will be drawn from this source, not the postal code entered via Quick Register.

There is no action to be taken at this time if a postal code is entered incorrectly during Quick Registration. If an ImmsBC user would like to edit an incorrectly entered postal code, this may be done under the client’s Person Account >> Details tab >> Postal Code field.

Person Account
Cloudy Sky

Personal Health Number Birthdate Preferred Communication Channel Registration Confirmation Number EMPI Verified Client Alerts
1986-07-29 Email RHRD62446 **EMPI Unverified** Active(0)

Details Related Vaccine Scheduling Minor Allments And Contrac...

Name	Cloudy Sky	✎	Postal Code	V6K1V5	✎
Preferred Name		✎	Sex	Unknown	✎
Personal Health Number		✎			
Invalid PHNT	<input type="checkbox"/>	✎			
Birthdate	1986-07-29	✎			
Age	38 Years				
Year of Birth	1986				
Clinically Extremely Vulnerable (CEV)	No	✎			
PIR Account					
PIR ID Lock	<input type="checkbox"/>				
PIR ID (PIR Account)					

Existing Registration Fields

The historic client registration pathway is still available for use, both for clients with a BC Personal Health Number, as well as for those without a BC PHN.

Please note the “Citizen Contact Information” page when using this route does not display client demographic information other than client first and last names.

ImmsBC users are still required to manually enter and confirm a client’s contact information (e.g. telephone number, email, or call back phone number)

Citizen's Contact Information

Legal first name
Sunshine

Legal last name
BCVaxJanacek

Email address you check regularly

Phone number that can receive text messages
Standard message and data rates may apply

Call Back phone Number

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New “Quick Register” Video

The ImmsBC Project Team has created a short, < 4 minute YouTube video demoing new and existing functionality associated with the client registration process.

The video may be found here: [Changes to the ImmsBC Registration Process - YouTube](#)

New ImmsBC Report Added: “CIB-Daily Vaccination Review”

In Fall 2023, the ImmsBC “CIB-Daily Clients Pathway Status (CV)” report stopped functioning as expected. The report no longer shows all clients either scheduled for immunizations or in the process of being immunized at a clinic location. Instead, the report only populates clients with an immunization record generated after check-in.

This change in report functionality was due to an unforeseen impact of decoupling client appointments from their immunization records.

There is currently no report in ImmsBC to replace this “catch all” gap.

What’s New?

A new ImmsBC Report called “CIB-Daily Vaccination Review” will be available.

Report: CRT - Imms with appt and supply locations
CIB - Daily Vaccination Review
 Please update the Health Authority Filter with search criteria.

Search, Print, Filter, Refresh, Export

Filters →

- Show Me: All immunization records
- Date Administered: Today (On Jul 26, 2024)
- Health Authority: equals ""
- Appointment Location: contains ""
- Clinic Location: contains ""
- Pathway Status: equals After Care, Book Appointment, Cancelled, Check-in Verification, Clinical Assessment, Complete, Consent, Entered in Error, Follow-up, Identification, New, On-site Screening, Vaccine Administration, ""
- Health Authority: not equal to FNHA

This report is a “first pass” at filling the gap created by the decoupling of appointment from immunization record. **Unfortunately, the report is unreliable and does not support VCH operational needs. The report should not be used until reconfigured.**

At this time, please continue to use the following combination of ImmsBC Reports:

- CIB-Daily Clients Pathway Status (CV)
- CIB-Daily Immunizations
- Sched-All booked Appointments

When the utility of this new report is verified, ImmsBC users will be notified by the VCH Regional Immunization Team.

BUG: Unable to Save Inactive Clinics in User Defaults in ImmsBC Classic and CP

As of August 1, 2024, a known “bug” will impact users who are attempting to save Inactive Clinics in User Defaults when performing data remediation work. This will primarily impact those who are involved in the advanced process of remediating incorrectly entered immunization record data.

Select clinic

*Date ⓘ
 Jul 30, 2024

*Clinic Location
 Inactive -Vancouver - Italian Cutral Centre - (aged 6 months ▼

Data Remediation: Show inactive clinics in Clinic Location dropdown
 ⓘ

Proceed directly to Vaccine Administration from Identification ⓘ

As per the ImmsBC Team, until this is fixed, please use the following workaround steps to remediate entries for inactive clinics:

1. Navigate to Clinic in a Box (CIB). Open the inactive clinic record.
2. If there are any appointments associated with the clinic, remove them.
3. Click the Details tab. Change “active” to “yes”. Save.
4. Go back to user defaults, set the clinic and complete your remediation.
5. Return to the clinic via CIB. Inactivate the clinic by changing the active field to “no”.

The resolution timeline is unknown. When there is an update, VCH ImmsBC users will be notified.

Pharmacies Only: Ability to Choose a “Pharmacy Billing Location” in User Defaults

Historically, pharmacists partnering with Long Term Care (LTC) and Assisted Living (AL) facilities to administer COVID and Influenza vaccines to residents would set the “Clinic Location” in User Defaults to their pharmacy location. This was a requirement for pharmacists when documenting immunizations in ImmsBC linked to billing.

What’s New?

A new field is now available for pharmacists to select in User Defaults called “Pharmacy Billing Location”. There are now two, location-based fields for pharmacists to complete. In the context of providing immunizations at LTC/AL facilities as a community partner:

1. **Clinic Location:** Pharmacists will select the LTC/AL as the location of vaccine administration
2. **Pharmacy Billing Location:** Pharmacists will select their pharmacy location for billing purposes

This is an important enhancement, as it fosters a more accurate representation of pharmacy service provision at LTC/AL, by separating the physical location where immunizations are administered (Clinic Location) from the billing location (Pharmacy Billing Location).